UCP of Central Arizona



July, 2015 edition

# **Employee Newsletter**

Dear UCP Team,

Greetings! July 1, 2015 marks the beginning of a new fiscal year and a new Wildly Important Goal (WIG): "Build an environment of trust by increasing effective communications." The goal is to increase the current score of 31% to 51% by June 30, 2016. Management has convened to reflect deeply how to model effective communication within all the departments at UCP. With your help, I'm confident UCP will reach the WIG goal!

Also, July 26th marked the 25th anniversary of the landmark Americans with Disabilities Act (ADA). Signed into law by President George H.W. Bush in 1990, the law promotes equal opportunity, full participation, independent living and economic self-sufficiency for people with disabilities.



UCP Downtown future site

At UCP, we celebrate this milestone anniversary by reflecting on the good work of each and every employee, volunteer, donor and friend who dedicate their time, talent and skill to serve people with disabilities. Your efforts help to break down the barriers so that the disabled children and adults we serve enjoy the same services, programs and activities that all others enjoy.

In the past 25 years much progress has been made, however, much more needs to be done; and as we move into the future, UCP will remain steadfast in our commitment in advocating for the rights of people with disabilities. My gratitude to Dora Vasquez for collaborating on this article.

Lastly, I would like to update you on UCP Downtown. UCP Downtown will be located at 7th Street and Roosevelt. Currently a Circle K Store is operating from this corner. In mid to late September of this year, this store will close and move just across the street. Circle K has kindly offered UCP to pay a year and half of the lease to use as a satellite location. UCP Downtown will provide therapy services, HCBS administration offices and also be a community space for meetings and highlighting art work of our talented children and adults during First Fridays and special events! We plan to move in late November or early December of this year. I would like to express our sincere gratitude to Circle K for this wonderful opportunity!

Thanks again to you all for your dedication and commitment to the Mission of UCP!

Respectfully,

Armando

"Today is a new day to explore what you've learned yesterday, so you can expand your tomorrow".

- Erica Scott, ELC



#### 25 YRS OF AMERICANS WITH DISABILITIES ACT

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## UCP SUPPORTING OTHER MISSIONS

In the spirit of community partnership, UCP of Central Arizona handed over the keys of eight of our old vans to other Arizona non-profits in need of transportation services for the elderly and disabled. UCP created the program in which fleet vehicles no longer in service, but in great condition, can be donated to eligible 501(c) (3) non-profit organizations that apply for consideration.

The eight organizations awarded to receive a van through the vehicle donation process included:

- Catholic Charities Community Services, Inc.
- United Cerebral Palsy of Southern Arizona (Tucson)
- United Cerebral Palsy of Southern Arizona (Yuma)
- Franklin Phonetic School
- UMOM
- Resurrection Street Ministry
- Stetson Hills Church
- Templo Monte Sinai

DID YOU KNOW there is specific language we use in the delivery of service here at UCP? Here are some terms/language you should know.

#### Language:

- Person with a disability
- · Person with a developmental disability
- Disabled parking

#### Why do we use this language?

Known as "people first language" The terms "person with a disability and person with a developmental disability" respectfully puts the person before the disability, and a person with a disability is more like people without disabilities than different!

In 2014 Arizona Law was revised under House Bill 2667 to change the term "disabled" or "developmentally disabled" to a "person with a disability or "person with a developmental disability" throughout Arizona Revised Statutes. In the same legislation, the term "handicap" was replaced with "disability".

In addition, effective July 2014, under our contract with the Arizona Division of Developmental Disabilities, we are required to use the term "person with a disability" or "person with a developmental disability" in all rules, programs, publications, policies, procedures, and signage.

#### Language

• Member

#### Why do we use this language?

For many years the children and adults we serve were referred to as "consumers". In September 2014, a change in language was implemented by AHCCCS and the Division of Developmental Disabilities as part of a statewide contract amendment and UCP is required to reference the children and adults we serve as a "member" rather than a "consumer".



Champions in Life Night was established in 2010 by United Cerebral Palsy of Central Arizona (UCP) to recognize the ongoing commitment and unwavering support of Circle K. Once again, UCP is honored to acknowledge Circle K as the 2015 UCP Champion Sponsor. This recognition celebrates the Circle K Arizona team for its passion, hard work, and dedication to UCP.

Champions in Life Night "Fashion Without Limits" Gala will be taking place Friday, October 16, 2015 at the Sheraton Phoenix Downtown. "Fashion Without Limits" is an great opportunity for the UCP child's or young adult's individuality to be celebrated and for them to participate in a new experience such as our fashion show. This year's fashion show will be featuring fashion by Mr. Robert Black and the Phoenix Art Institute. Come out and celebrate 60 years of fashion with UCP of Central Arizona!

In Arizona, we know that it takes a community to raise a child, that is why UCP is honoring individuals or corporations that demonstrate: Philanthropic giving to UCP; Advocacy within the disability community; and Compassion. These are all important traits that UCP values. That is why these honorees have been selected:

#### UCP Champion Sponsor Circle K

In recognition of over 30 plus years of dedicated support for UCP's children, adults, and their families .

#### UCP Laura Dozer Award Mrs. Denise Resnik

This award exemplifies community spirit and the desire to improve the quality of life for those with disabilities. Their legacy stands out and is respected by the community for making a tremendous positive difference.

#### UCP Compassion Award Walmart

This award highlights those who desire to support people in their personal endeavors, as well as overcome obstacles in life, in an effort to instill and cultivate compassion, hope and dignity for all. The honoree is an inspiration to others.

#### **VOLUNTEER!!**

A great way to enjoy the evening and also be part of making the event a success is by volunteering your time and talents. We encourage to have our employees volunteer. Who better to promote UCP than you!

Please contact Brittani Roberts if you are interested in volunteering or to sign up for any of the following volunteer opportunities:

- Registration
- Greeters
- VIP Reception Check In
- Raffle Ticket Sellers/ Station
- Volunteer Leads
- Ushers
- Fashion Show Assistance/Coordination
- Silent Auction Monitors



UCP is a great place to work, not only because our mission is to help others in need, but because the people working towards this mission are GREAT! To thank each of you for so much dedication to your jobs, the UCP Fun Committee is happy to announce some forthcoming activities where employees can relax, have some fun and come together.

July: - The Fun Committee wanted to give the hard working staff at UCP a well -deserved "Chill Out Break". So Wednesday, July 29 a delightful ice cream treat was hand delivered by none other than our CEO, Armando Contreras, just to thank our staff for their hard work and dedication. We hope you all enjoyed your "Chill Out Break"!

October: - In conjunction with our UCP Gala, you are invited to Dress up for a Good Cause. The Fun Committee is encouraging each staff member to dress up in their favorite era costume, (50's, 60's, 70's, 80's or 90's). Everyone will vote by placing coins in the jar of their favorite costume. All contributions will go to the UCP fund. Prizes will be awarded for best costumes.

**December:** - In keeping with the costume theme, our Annual Holiday Party will be themed "Hollywood". There will be photo opportunities with celebrities, dancing, games, awesome food, and recognition to employees celebrating special anniversaries with UCP.

**March:** - A Spring Fling featuring inflatable water slides, a water kick ball game, face painting, balloon animals and awesome food!

The Fun Committee is recruiting members. Volunteer your fun imagination to the committee. Even if you don't have time for the meetings, your hands and feet the day of the events are also helpful! Please contact Kathy Johnson if you are interested. kjohnson@ucpofcentralaz.org

#### CIRCLE K NEWS!

Thanks to the fundraising efforts at local stores and events throughout the State of Arizona, Circle K employees, customers and vendors generously helped raise a record *\$5.8 million* for UCP of Central, Southern Arizona, and Opportunity Village in Las Vegas, Nevada. The 2015 fundraising totals were \$500,000 more than in 2014 which represents a nearly 10% increase in charitable giving through the Circle K relationship with UCP.

In an exciting effort to raise even more donations around the clock for the community, Circle K has incorporated a new way that customers can give to UCP. As of June, 2015 when using ATMs at 100 Circle K stores, customers will now have the option to make an additional contribution to UCP. This added opportunity could

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raise more critical funds for UCP's children, adults and families.

In addition, from April 26th through June 24th Coca Cola and Circle K partnered in a campaign called Share a Coke for a Cause, where the objective of the campaign was to engage customers to donate to charity every time they purchased a Coke. Thanks to Circle K, the charity receiving a total donation of \$7,000 was UCP of Central Arizona!

The support of Circle K, its employees, customers and vendors is inspiring. Please remember to say thank you when you visit a Circle K store. Because of Circle K, thousands of life's are changed at UCP.









At Kohl's, we believe that everybody has the ability to make a difference. Through our Associates in Action volunteer program, our Associates continue to positively impact our local communities by volunteering with qualifying youth-serving, ages birth to 18 years, nonprofit organizations.

Kohl's volunteers come in three hours once a month and share their time and talents with our kids. In addition, Kohl's Cares donates \$500 back to UCP every month!

Thank you **Federico's Mexican Food** for raising **\$5,132** for UCP in the months of April, May and June! UCP is fortunate for this new partnership, please say thank you when you drop by any Federico's restaurant.





SERVING MILITARY FAMILIES WITH SPECIAL NEEDS

You are invited to attend Responders Unite's:

#### KICK OFF PARTY

When: Saturday, September 26, 2015

5:00-9:00 PM

Location: AllState Appliance

15250 N Hayden Rd. in Scottsdale

CONTACT PAUL COCUZZA FOR ADDITIONAL INFO ON RESPONDERS UNITE OR SHOPPING EXTRAVAGANZA 602.943.5472



### "A little reminder of why we do what we do".

During shark and manta ray week, the ELC children learned about the actual size of a manta ray (the wing span of a manta ray can be up to 30 ft). The picture below on your left shows an outline of a manta ray with chalk, the children took turns guessing how many of them could fit inside the outline. All of the class did! Including the teachers! It was a fun learning experience for the children as they were able to bring a part of the ocean to the classroom.







#### Take Charge America Helps Families with Finances When They Need it Most

Most of us will encounter unexpected circumstances that cause us to feel the pinch financially and fall into debt. Take Charge America, Inc. is an Arizona nonprofit agency that helps individuals and families overcome their financial struggles. If you could use assistance, we suggest you check out these services: **Credit** 

**Counseling** – Free, one-on-one guidance and support to develop a customized budget and action plan to get out of debt.

**Debt Management** – A program that can help you get out of credit card debt by potentially reducing interest rates and eliminating fees.

Student Loan Counseling – Step-by-step guidance to determine repayment options for your federal student loans, and assistance enrolling in the best repayment program for you.

**Credit Look** – A free service that provides you with your credit score and a personalized review of your credit report. **Housing Counseling** – Free

Housing Counseling – Free help for homeowners who are struggling to meet their mortgage payments or one-on-one guidance for first-time homebuyers.

To learn more, call 623-266-6100 to speak with a counselor or visit <u>takechargeamerica.org</u>.

You can also <u>sign up for TCA's</u> <u>Money Maximizer newsletter</u> with practical financial tips.

#### UCP WELCOMES OUR NEWEST ADDITIONS

In an effort to enhance effective communications at UCP, we would like to introduce the newest members of the team hired in the month of May & June . If you see them around, please welcome them to the UCP team.

#### NEW HIRES IN ADMINISTRATION

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NAME		HIRE DATE	POSITION
LORI	СООК	5/19/2015	Senior Staff Accountant
JAURNAL	BALTHAZAR	6/1/2015	Accounts Payable Coordinator
STEPHEN	MERRILL	6/1/2015	IT Technician
KIMBERLY	KLEINEWEBER	6/29/2015	Charge Entry Specialist
NEW HIRES IN ELC			
NAME		HIRE DATE	POSITION
ERICA	SCOTT	5/4/2015	Teacher Lead
NEW HIRES IN EI and THERAPY			
NAME		HIRE DATE	POSITION
JOESEPH	HILL	6/1/2015	Physical Therapist
KRISTY	KAZIAN	6/15/2015	Speech & Feeding Therapist
PAMELA	SCOTT	6/22/2015	Occupational Therapist
VALENCIA	HATCHETT	6/24/2015	Occupational Therapist
NEW HIRES IN HCBS			
NAME		HIRE DATE	POSITION
JACKLIN	DANIEL	5/8/2015	Provider
STELLA	MAESTAS	5/11/2015	Provider
KEVIN	CHANG	5/12/2015	Provider
PATRICE	WARD	5/14/2015	Provider
EMILY	READER	5/18/2015	Provider
ALENA	HASSAN	5/28/2015	Provider
SHIANNE	HEIDEMAN	6/9/2015	Provider
KRISTINE	WOMACK	6/15/2015	Provider
JAMES	POUSH	6/18/2015	Provider
SETH	POUSH	6/18/2015	Provider
	LORI JAURNAL STEPHEN KIMBERLY NEW HIRES NAME ERICA NEW HIRES NAME JOESEPH KRISTY PAMELA VALENCIA NEW HIRES NAME JACKLIN STELLA KEVIN PATRICE EMILY ALENA SHIANNE KRISTINE JAMES	LORI COOK JAURNAL BALTHAZAR STEPHEN MERRILL KIMBERLY KLEINEWEBER NEW HIRES IN ELC  NAME ERICA SCOTT NEW HIRES IN EI and THER NAME JOESEPH HILL KRISTY KAZIAN PAMELA SCOTT VALENCIA HATCHETT NEW HIRES IN HCBS NAME JACKLIN DANIEL STELLA MAESTAS KEVIN CHANG PATRICE WARD EMILY READER ALENA HASSAN SHIANNE HEIDEMAN KRISTINE WOMACK JAMES POUSH	LORI COOK 5/19/2015 JAURNAL BALTHAZAR 6/1/2015 STEPHEN MERRILL 6/1/2015 KIMBERLY KLEINEWEBER 6/29/2015 NEW HIRES IN ELC  NAME HIRE DATE ERICA SCOTT 5/4/2015 NEW HIRES IN EI and THERAPY  NAME HIRE DATE JOESEPH HILL 6/1/2015 KRISTY KAZIAN 6/15/2015 PAMELA SCOTT 6/22/2015 VALENCIA HATCHETT 6/24/2015 NEW HIRES IN HCBS  NAME HIRE DATE JACKLIN DANIEL 5/8/2015 STELLA MAESTAS 5/11/2015 KEVIN CHANG 5/12/2015 PATRICE WARD 5/14/2015 EMILY READER 5/18/2015 SHIANNE HEIDEMAN 6/9/2015 KRISTINE WOMACK 6/15/2015 JAMES POUSH 6/18/2015

SAVE THE DATE: New Hire Orientation will be August 20th. Sessions at 10am and 1pm. More info to come.

#### TRAINING INFORMATION

**SUGAR** 

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In order to better accommodate our employees, most trainings are available ONLINE. Please visit the <u>UCP intranet</u>, located on our website. If you are in need of training or your training is getting ready to expire, please check the intranet first to see if your training is available online. HIPAA related information is also available on the UCP intranet. Forms, instructions and reference guides are there to assist you. If you have any questions or need assistance, please contact Melinda Campbell-Weber at 602.943.5472.

6/22/2015

Provider

**August Training Calendar** 

