

2017 ANNUAL REPORT



ABOUT US

At United Cerebral Palsy (UCP) of Central Arizona, our name does not tell our entire story.

We serve people with cerebral palsy, but we also have compassionate experts who help children and adults with delays and diagnoses including autism, sensory processing disorder, genetic disorders, orthopedic disabilities, birth defects, effects of in-utero drug or alcohol exposure, traumatic brain injuries, developmental delays along with many other diagnoses and challenges.

UCP serves approximately 3,000 members each year through programs and services which help them reach their full potential and improve the quality of life for them and their families.

Our Mission

UCP of Central Arizona provides comprehensive services to individuals with disabilities and their families by providing physical and developmental support as well as educational growth which is the foundation for independent living. "Life without Limits"

Our Vision

Individuals with disabilities will achieve their potential and experience equality in the community. Celebrasing

year

CEO & CHAIR'S WORDS



Heather Heller, Chair Circle K Tyler Palmer, Vice-Chair Mohave County Brent Taylor, Treasurer Fenix Financial Forensics Manuel Cairo, Secretary Midwestern University Phil Barber, Member Walmart Katy Hansen, Member Art Institute of Phoenix Brett Heising, Member Brett Approved Hon. Randall Howe, Member AZ Court of Appeals Michael Kruer, M.D., Member Phoenix Children's Hospital Jacob Penneman, Member Swire Coca-Cola, USA

Executive Team

Brenda Hanserd,
Chief Executive Officer
Sabine Brelin,
Director of Revenue Cycle, Healthcare
Compliance & Network Management
Adrienne Diga,
Director of Human Resources
Valerie Pieraccini,
Director of Early Intervention,
Therapy & Early Learning Center

Dear Friends,

We are proud to present the 2017 United Cerebral Palsy of Central Arizona (UCP) Annual Report. This report highlights our achievements and the remarkable work of our extraordinary team. On behalf of UCP's Board of Directors, Staff, Members and Families, we express our sincere gratitude to all of you for aligning with our mission and preserving the trust in our community.

For 65 years, UCP has been an important part of the developmental disabilities community by providing outstanding services to help people achieve their highest level of independence. However, in the last year we have taken a serious look at how well we tell our story and communicate what UCP does, and furthermore can do, for so many. We have begun an effort to expand external communications to position UCP as the expert in the field of providing services for physical and developmental disabilities, as the standard in the delivery of services for early childhood development, and the first thought in professional referrals for new diagnoses.

In 2017, we proudly touched the lives of 2,827 children, teens, and adults. Our services have provided significant assistance to an individual's life span from infancy to adulthood, starting with children in our Early Intervention Program and continuing with services in the Therapy Clinic, Home and Community Based Services, the Early Learning Center, and Day Treatment and Training for children and adults.

We couldn't achieve success without the hundreds of passionate staff members who have made it their mission to serve those in need, or our generous donors and volunteers who give back to our community financially or with their time. We owe a tremendous debt of gratitude to those who have joined our efforts to do whatever it takes to assist individuals and their families achieve a life without limits.

For almost 35 years, Circle K has played an enormous role in supporting UCP through fundraising efforts that have significantly transformed the lives of thousands of families served at UCP. In 2017, the Circle K Arizona Region raised over \$4.7 million for UCP of Central Arizona, UCP of Southern Arizona and Opportunity Village in Las Vegas! We are forever grateful to Circle K's unwavering commitment to UCP.

Thank you for making 2017 such an incredible year for UCP, even in the face of challenges. We celebrated 65 years of serving our community. With you on our side, we look forward to providing hope and superior services to our community in 2018.

Sincerely,

Brenda Hanserd, CEO Heather Heller, Board Chair

2017 AT-A-GLANCE



CHILDREN & TEENS INTEGRATED IN THE COMMUNITY

by attending our Day Treatment & Training after school and summer programs where they improved their socialization and communication skills through field trips and supervised physical activity.



ADULTS GAINED REAL LIFE EXPERIENCES

by attending our Day Treatment & Training program and assisting part-time in our on-site café. Along with this, members spend their day in programming which enhances socialization, communication, activities of daily living and physical health.



INDIVIDUALS RECEIVED ONGOING CARE

through our Home and Community Based Services which assists parents and primary caregivers in meeting specialized needs. This was done through one-on-one respite, habilitation or attendant care services.



CHILDREN RECEIVED THERAPY

in our Therapy Clinics, which provided physical, occupational, speech and feeding therapies. Our therapists moved families from frustration to inspiration, whether the child has a complex diagnosis or just needed a little extra help.



TODDLERS REACHED THEIR MILESTONES

by participating in our Early Intervention Program. This program served infants and toddlers who were not achieving "typical" milestones. Our team ensured every child received the combination of physical, occupational or feeding therapy he or she needs to reach their fullest potential.



CHILDREN RECEIVED THE BEST EDUCATION

in our Early Learning Center for children with and without disabilities. The center provided specialized curriculum resulting in the best education for each child's ability level along with the best personalized care.



INDIVIDUALS WITH DISABILITIES WERE IMPACTED BY OUR WORK RESULTING IN A BETTER QUALITY OF LIFE FOR THEM AND THEIR FAMILIES.

THANK YOU



TEAM MEMBERS

A passionate team of Teachers, Program-Aides, Drivers, Therapists, Developmental Instructionists, Support Coordinators, Direct Care Workers and Administrators. Thank you for giving your ALL every single time you walk into the doors of UCP.



VOLUNTEERS

From our Board of Directors, interns, to our volunteers assisting in our programs or at an event, your time and talents are unwavering and a very important part to our success, for that, we thank you.



COMMUNITY PARTNERS

Organizations with a similar vision for people with disabilities who looked to us as a partner, we say thank you for your faith in us and for making the disability community a better one.



CORPORATIONS & FOUNDATIONS

Small companies to large corporations who support our cause whether at an annual event, a project or through a grant. We could not have done this alone. Your support allows us to do what we do best.



INDIVIDUAL DONORS

With your faithful financial contributions over the year, you've demonstrated your deep commitment to our work of serving people with disabilities. You are key to our success and we are greatful for your continued partnership. Thank you.



CIRCLE K, AND ITS CUSTOMERS

More than a partnership, Circle K is part of the UCP story. Starting almost 35 years ago, our relationship remains strong today. Because of Circle K and its generous customers, we have expanded our services to reach more than we thought possible. Their day-to-day efforts in canister collections have allowed us to provide people with disabilities the highest quality of care. Thank you Circle K and Circle K loyal customers for so many years of support.

FINANCIALS

July 1, 2016 - June 30, 2017

BALANCE SHEET

ASSETS	
Cash & Equivalent	\$549,183
Investments	\$5,797,418
Receivables, Net	\$1,356,200
Other assets	\$61,219
Property & Equipment, N	et \$4,887,935

LIABILITIES

Line of Credit	\$237,000
Accounts Payable	\$414,682
Accrued Expenses	\$422,902
Deferred Revenue	\$15,879
Total Liabilities	\$1,090,463

NET ASSETS

Unrestricted	\$10,725,869
Temporarily Restricted	\$835,623
Total Net Assets	\$11.561.492

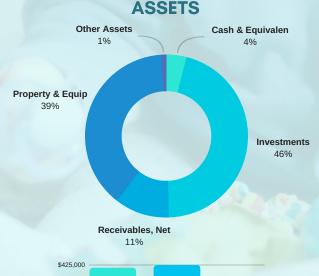
Total Assets

\$12,651,955

Total Liabilities & Net Assets

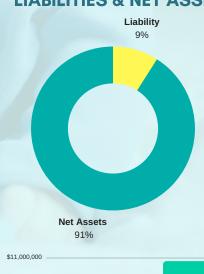
\$12,651,955

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\$425,000 \$318,750 \$212,500 \$106,250 \$0 Accts Pay 38% Acct Exp 39% Deff Rev 1%

LIABILITIES & NET ASSETS



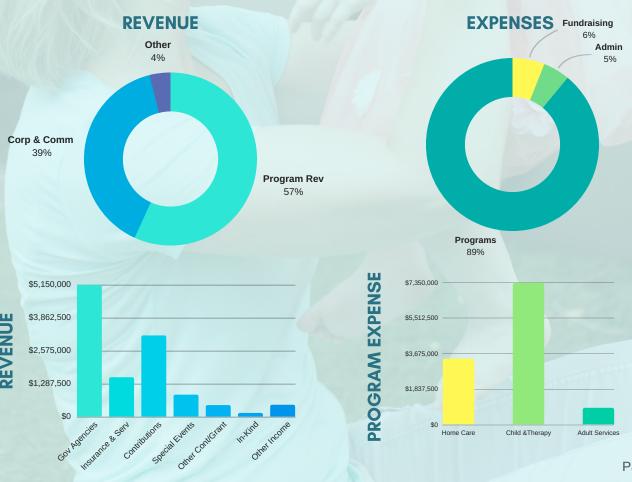


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STATEMENT OF INCOME

REVENUE		EXPENSES	
Program Revenue, Support, and	Gains	Program Services	
Governmental Agencies	\$5,145,079	Home Care	\$3,397,312
Insurance and Service Fees	\$1,537,653	Child Services & Therapy	\$7,318,184
		Adult Services	\$852,960
Corporate & Community Support			
Contributions	\$3,171,715	Supporting Activities	
Special Events	\$856,429	Administration	\$568,756
Other Contracts/Grants	\$562,468	Fundraising	\$674,493
In-Kind Contributions	\$141,995		
Other Income	\$460,910		

Total Revenue \$11,876,249 Total Expenses \$12,811,705



DONORS & PARTNERS

REFLECTS DONATIONS MADE JULY 1, 2016 – JUNE 30, 2017

- ♦ Denotes donor support through the Circle K Desert Klassic Golf Invitational
- * Denotes "In Memory" of treasured friends who are no longer with us

CIRCLE K & CIRCLE K CANISTER COLLECTIONS \$3,677,375

GRANTS AWARDED

Arizona Cardinals Charities Arizona Community Foundation Elsie S. Bellows Fund at UCP National Cox Charities

Gila River Indian Community Phoenix IDA

Rob and Melani Walton Foundation

Walmart Chandler Store 1512 Walmart Coolidge Store 2778

Walmart Glendale Store 1532

Walmart Glendale Store 3241

Walmart Peoria Stor<mark>e 1533</mark>

Walmart Peoria Store 3896

Walmart Phoenix Store 2512

Walmart Phoenix Store 5189 Walmart Scottsdale Store 2766

Walmart Surprise Store 2777

DONORS \$100,000 - \$25,000

Paycom

The Art Institute of Phoenix BlueCross BlueShield of Arizona

\$24,999 - \$10,000

Altria Group Distribution Company ◊

Anheuser-Busch ◊
Arizona State University

Arizona Diamondbacks ◊

CitiFinancial

Coca-Cola ◊

Constellation Brands ◊

Crescent Crown ◊
Crown Imports LLC ◊

Dart Container ◊

DG Fenn ◊

Dr Pepper Snapple Group ◊ Hensley Beverage Company ◊

Huss Brewing Company ◊

Kind Hospitality, Inc. / PAFS Bread, LLC

Kohl's Care

Mars Wrigley Confectionery ◊

Monster Energy ◊

Opportunity Village Foundation

Patella Jewelers

Pearson Signs ◊

PSAV-Tempe

RJ Reynolds ◊

RNI Drinks ◊

Southern Glazer's Wine & Spirits ◊

The Cleaner Part of Dirty Services Co. ◊

Trutemp Equipment ◊

UCP of Central AZ Employee Giving

Wells Fargo ◊

Wells Fargo Private Bank

\$9,999 - \$5,000

Accubuild Construction LLC ◊

Alexander Building Company, Inc. ◊

American Airlines

ANS Distributing ◊

Ballast Point Brewing and Spirits ◊

Benson Charities Foundation ◊

Bon Appetit ◊

Breakthru Beverage Brown-Forman ◊

Breakthru Beverage E.&J. Gallo Winery ◊

Mrs. Sharon Buell CBE, Inc. ◊

Centene Management Company, LLC

CHUBB ◊

Coastal Transport ◊
ConAgra Brands ◊

Convenience Sales Network ◊

CORE Hydration ◊

Cree, Inc. ◊

CSC ServiceWorks, Inc. ◊

Custom Cooler, Inc. ◊

Diageo Beer Co. ◊

Ecolab ◊

Fennemore Craig ◊

Mr. and Mrs. Carlos & Blanca Ferron

Finley Distributing ◊

Follett LLC ◊

Frito Lay ◊

Gilbarco Veeder-Root ◊

GSP 0

Heineken ◊
InComm ◊

Interwest Sales & Marketing ◊

JLL ◊

JPMorgan Chase ◊

Kellogg ◊

Land Development Consultants, Inc. ◊

Lane Supply ◊

Mr. Tom Mandrola

Mark VII ◊

MCO & Associates, Inc. ◊

Mike's Hard Lemonade Co. ◊

MJ Insurance, Inc.

Nestle Waters ◊

New Belgium Brewing Company ◊

Novamex ◊

OH Strategic Communications, LLC

Pabst Brewing Company ◊

Mr. Eugene Pak

Pax Labs, Inc. ◊

Pepsi Co. ◊

Perfetti Van Melle ◊

Petrey Novelty, Inc. ◊

Phoenix Children's Hospital Foundation

Phusion Projects ◊

Premier Manufacturing, Inc. ◊

Professional Reps ◊

Red Bull North America ◊

Reddy Ice ◊

Republic Tobacco ◊

Shamrock Farms ◊

Shell Oil Products, US ◊

Sign Resource ◊

Mr. and Mrs. Bob (Frank) & Mary Singh

Sunny Delight Beverages Company ◊

Swedish Match ◊

Swisher International ◊

The Hershey Company ◊

TSN ◊

Ultimate Property Maintenance, Inc. ◊

Unilever Ice Cream ◊

UCP of Southern Arizona

Valore

Mr. Joseph Van Meter

Verifone ◊

Vomela West ◊

Xyence Energy ◊

\$4,999-\$1,500

Ability Center

Ability360

Absolute Intermodal
American Refrigeration Supplies, Inc. ◊

APS Employee Giving

Architectural Resource Team, Inc.

Arizona Coyotes Foundation

Arizona Energy Services ◊

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SSCS, Inc. ◊

Mr. Tom Steward

The Capital Grille Scottsdale

UCP Fun Run, Walk & Roll Participants Valley Tank Testing ◊ Valley Wide Security ◊ VMI Mobility Center Walmart Stores, Inc.—Western Region Whitewave ◊ \$1,499-\$500 Ms. Sheila M. Acres Ms. Kim Adelmeyer Airpark Dodge Chrysler Jeep Mr. and Mrs. Randy & Alice Aksamit American Refrigeration Supplies, Inc. ◊ Catherine Anaya & Douglas Saunders Arizona Nights Entertainment Arizona Office of Technologies Group Arizona Outdoor Fun Mr. and Mrs. Tony & Milena Astorga Dr. and Mrs. Jae-O & Carolyn Bae Ali Baghai Mr. and Mrs. Ronald & Jennifer Bahling Mr. and Mrs. Phil & Lisa Barber Mr. Frank M. Barrios Mr. and Mrs. Richard & Patricia Beissel Mr. Paul Berumen Body Armor ◊ Body Beautiful Med Spa & Salon Ms. Samantha Bordelon-Karim Mr. and Mrs. Christopher & Lucia Byrne Mrs. (Douglass*) Debra Carr City of Phoenix Mr. Paul R. Cocuzza Mr. and Mrs. Armando & Norma Contreras Mr. Chad Corbett DECA Southwest ◊ Duracell ◊ Eco-Site, Inc. ◊ Enviro-Log Home Products ◊ Food Concepts, Inc. ◊ Gateway Golf Group GE United Way Campaign Mr. and Mrs. Brennan & Julie Gerle Mr. and Mrs. John & Lynn Graft Green Zebra Adventures Mr. and Mrs. Wes & Deborah Gullett Mr. and Mrs. Eric & Katrina Hammons Ms. Brenda Hanserd Brett Heising & Claudia Provencio Mr. and Mrs. Brett & Susan Huckelbridge In Good Spirits Mr. and Mrs. Keith Michael & Sheila Ingram Ironwood Cancer Center Ms. Susan Jankowski Ms. Heidi Jannenga Jerry's Office Furniture Ms. Diane Jezek-Powell Ms. Barbara Kaplan Mr. and Mrs. Gerald & Janet Keller

TIO Networks ◊

Treasury Wines ◊

Tony and Milena Astorga Foundation

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Mr. Alex Abraham
Alberto Ristorante Italiano
Mr. and Mrs. Bruce & Cheryl Almond
American Family Insurance
Amici Catering
Arizona Balloon Safaris
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MEET 5 YEAR-OLD COLTON

Colton, one of UCP's ambassadors has made INCREDIBLE gains in the four years that he has been at UCP. He has come from barely moving his head or limbs to being able to explore the world around him INDEPENDENTLY. He can push his wheelchair, ride a modified bike, take bites of food, play with toys while sitting up unassisted, but most importantly he is THRIVING and LOVING life! Today Colton has many diagnoses but none of them stop him from fighting his best fight of living his life to the fullest!





1802 W. Parkside Ln Phoenix AZ 85027 (602) 943-5472 ucpofcentralaz.org

UCP DOWNTOWN

1007 N 7th Street Phoenix AZ 85006 (602) 313-8999 ucpdowntown.org

Call us to schedule a tour. We look forward to meeting you!

FOLLOW US!







