

ANNUAL REPORT



20
19





ABOUT US

At UCP of Central Arizona, we are more than our name. Many of the individuals we serve have delays or disabilities that were undiagnosed or misunderstood in prior years. As research and medicine advance, so does the ability to detect brain abnormalities, genetic conditions and many other diagnoses affecting development. What they all hold in common is the need for expertise, uncompromised quality of care, and an organization made up of individuals who provide hope through an unwavering focus on abilities, not disabilities. This effort has always been at the core of UCP's work.

Since 1952, UCP has served as one of the oldest private, nonprofit health and human services organizations in Arizona. Every year, our highly trained therapists, educators and direct care support professionals improve the lives of thousands of individuals with disabilities and their families. We are continually striving to develop new and innovative ways to provide programs and services to meet the needs of those we serve. What will never change is our focus on bringing hope, expertise and support one person at a time, one family at a time.

OUR MISSION

UCP of Central Arizona provides comprehensive services to individuals with disabilities and their families by providing physical and developmental support as well as educational growth which is the foundation for independent living.

OUR BOARD OF DIRECTORS

- Manuel Cairo**, Chair, Midwestern University
- Daniel Williams**, Treasurer, Fenix Financial Forensics
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- Judge Randall Howe**, Arizona Court of Appeals
- Michael Krueer M.D.**, Phoenix Children's Hospital
- Son Yong Pak**, Care 1st Health Plan Arizona
- Suzy Peel**, Circle K



A LETTER FROM THE CEO

As the chief executive officer of UCP of Central Arizona, I am honored, and proud to be leading our organization which provides critical programs and services to the disability community. With all the uncertainty in our world, UCP has remained a stable, certain place for families to find support and professionals to find community. We are used to adapting, being nimble, and most of all, staying committed to our work. On behalf of the UCP Board of Directors, staff and our families, it is my pleasure to present UCP's 2019 annual report.

We could not achieve our mission to serve without our highly dedicated and expertly trained staff who touch the lives of over 3,000 individuals with disabilities every year. Our work constantly focuses on how we can improve the quality of life for the individuals and families that we are serving. UCP greatly appreciates the many generous donors, who support us financially and the volunteers who graciously donate their time to give back to the community.

For over 37 years, Circle K has played an enormous role in supporting UCP through fundraising efforts that have significantly transformed the lives of thousands of families served at UCP. We are forever grateful for Circle K's unwavering commitment to UCP. Thank you everyone, for helping us in 2019 to make a difference in the lives of so many!

Sincerely,

Brenda Hanserd, CEO



OUR IMPACT

3,049

Individuals with disabilities were impacted by our work resulting in a better quality of life for them and their families.

MAKING IT POSSIBLE

2,302



EARLY INTERVENTION

Through our Early Intervention Program (AzEIP), we were able to provide in-home therapy to children ages 0-3 years who were not achieving "typical" milestones. Program now closed.

413



THERAPY CLINIC SERVICES

Our Therapy Clinics give children access to physical, occupational, speech and feeding therapies that helped them achieve or improve their developmental goals.

95



EARLY LEARNING CENTER

In our Early Learning Center (ELC), children with and without disabilities received the best possible education and care which assures children will be ready for school no matter their ability level.

165



HOME & COMMUNITY BASED SERVICES

The Home and Community Based Program (HCBS) provided individuals with disabilities 1-1 ongoing care in their home or community while helping them improve their day to day activities.

34



DAY TREATMENT FOR ADULTS

The Adult Day Program (DTA) gives adults with various conditions and disabilities a place designed to enhance their socialization, communication, activities of daily living, and physical health.

40



DAY TREATMENT FOR CHILDREN

The After School and Summer Program (DTT) gave children and teens improved socialization and communication skills through field trips and supervised physical activity. Program now closed.

292



STAFF

Our passionate team of experts help bring our mission to life. We thank our 292 team members for providing our services with love and compassion every single day they show up to work.

93



VOLUNTEERS

The time and talent from our 93 volunteers who assisted in our programs or at an event is unwavering and a very important part to our success, we thank you.

30



PARTNERS

Organizations with a similar vision for people with disabilities who looked to us as a partner, we say thank you for your faith and support. Together we are making the disabilities community better.

287



SPONSORS

Local businesses to large corporations who sponsor our cause whether at an event, a project or through a grant, your support allows us to do what we do best.

515



INDIVIDUAL HOUSEHOLDS

With faithful contributions from our individual donors, they've demonstrated their deep commitment to our work. Thank you for your continued partnership.

1M



CIRCLE K CUSTOMERS

Circle K, a partner of almost 40 years, has allowed us the opportunity to engage with their 1 million costumers a day through in store coin collections. Without Circle K's support, we would not be able to serve our members with the quality that we do.

THANK YOU

DONORS & PARTNERS

* *Treasured friends who are no longer with us*

Faithful contributions from our corporate, foundation and individual donors allows UCP to provide hope for families and increased independence for children, teens and adults with disabilities.

\$50,000 - \$10,000

Arizona Diamondbacks Foundation
Arizona Lottery
BHHS Legacy Foundation
BlueCross BlueShield of Arizona
Boeing
Maricopa Association of Governments
Rose Marie Nelson
Opportunity Village Foundation
Thunderbirds Charities

\$9,999 - \$5,000

The Albertsons Companies
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Susan and David McCusker
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UCP of Central Arizona Employee
Giving

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The AtLee Family Foundation Inc.
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Walmart Store #6477
Walmart Store #1598

Walmart Store #5190
Walmart Store # 5330
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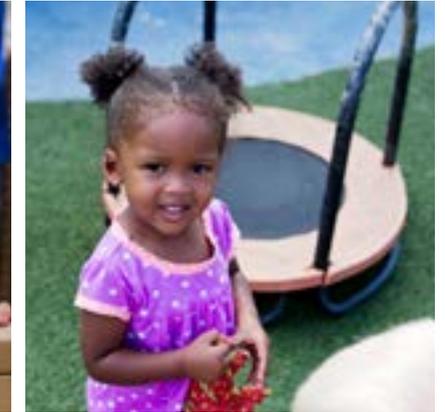
Wesley Kroger
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\$499 - \$100

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Kathryn Todd
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Aaron Tyra
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Ramon Velasquez
Zuleyka Maria Velazquez
Tiffany Vocke
Tracy Wagner
Mary Wahl
Cathy Walsh
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Eileen and Barry Weisenberger
Michelle Whiting
Joe Anne Ziegler
Joan Zimmer
Morgan Zoemisch

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Aesthetics & Laser by Claudine
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All In One Benso Family Dental
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As You Wish Pottery
Augusta Ranch Golf Club
Aurora
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Blazin' M Ranch
Bradford Renaissance Portrait
Buca Di Beppo
Canyon Mesa Country Club
Chick-fil-A
Children's Museum of Phoenix
CIVANA Carefree
Classy Closets
Costco
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Crescent Crown Distributing
Desert Botanical Garden
Adrienne Diga
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JW Marriott Camelback Inn Scottsdale
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Amber Mieras
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Shea and Jack Miller
Molina Fine Jewelers
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Onyx Athletic Performance
Opportunity Village Foundation
Oral & Facial Surgeons of Arizona
Pamper Me Up
PetSmart Charities
Phoenix Arthur Murray Dance Centers
Phoenix Rock Gym
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Positively Polar, LLC
R Salon
Red Roof Inn Phoenix North - Bell Road
Rose Moser Allyn
Saks Fifth Avenue
Salty Sow Restaurant

Scottsdale Philharmonic
Sheraton Grand at Wild Horse Pass
Six Flags Hurricane Harbor
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Sports Clips Haircuts
Step 2
JoAnn and Colin Stevens
SunRidge Canyon
Swire Coca-Cola, USA
Tempe Improv Comedy Theatre
The Capital Grille Scottsdale
The Cheesecake Factory
The Covenant
The Napa Valley Wine Train
The Phoenix Symphony
Thunderbirds Charities
Tommy Bahama Restaurant & Bar
Top Golf Arizona
Trinity Cross
Turf Paradise
University of Phoenix
urbAna
Valle Luna
Valley Youth Theatre
Vera Bradley
Verde Canyon Railroad
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Wines for Humanity
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Bang Energy
Beam Suntory
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OTT Communications
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Premier Manufacturing, Inc.
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RN Industries, LLC
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Ruiz Foods
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Shamrock / Dairy Maid
Shepherd Security Services, Inc.
Shopco USA, Inc.
SignResource
Spitz Seeds
SSCS, Inc.
Sunrise Asphalt
Swisher International
The Cleaner Part of Dirty
The Drug Store
Top Shelf Fixtures
TruTemp Equipment
TSN – The Sports Network
Tyson Foods
Ultimate Property Maintenance, Inc.
Ultimate Sales
Valley Protective Services
Valley Tank Testing
Verifone
Vomela West
Wells Fargo
Whirley Drinkworks
Yerbae
Young's Market Company
Zurich Commercial Insurance

2019 CIRCLE K DESERT KLASSIC CHARITY GOLF INVITATIONAL DONORS

Thank you to all of the Circle K vendors and partners who support the Circle K Desert Klassic Charity Golf Invitational.

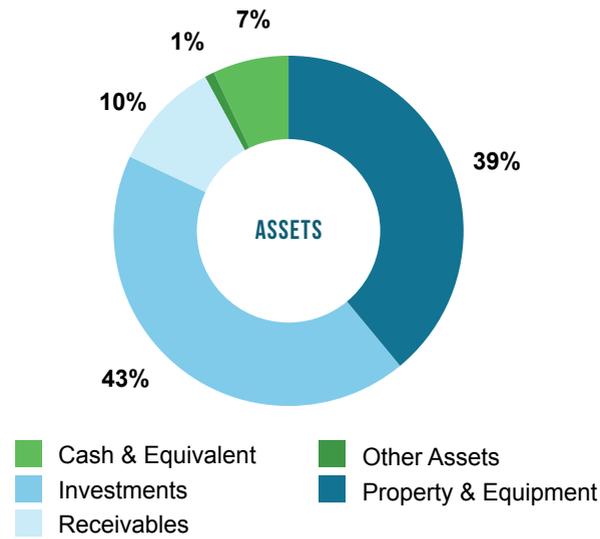
FINANCIALS

BALANCE SHEET

ASSETS

Cash & Equivalent	\$785,027
Investments	\$4,917,472
Receivables, Net	\$1,077,699
Other Assets	\$63,848
Property & Equipment, Net	\$4,466,480

Total Assets \$11,310,526



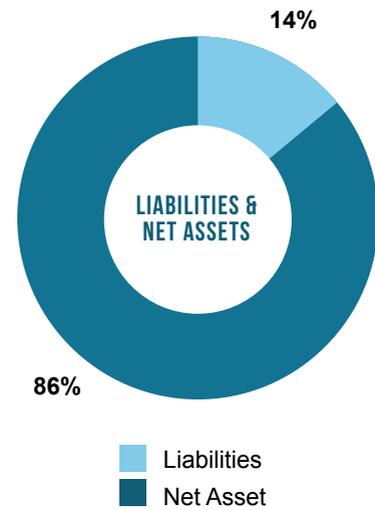
LIABILITIES

Line of Credit	\$245,000
Accounts Payable	\$862,429
Accrued Expenses	\$443,318
Deferred Revenue	\$-
Total Liabilities	\$1,550,747

NET ASSETS

Unrestricted	\$9,421,102
Temporarily Restricted	\$338,677
Total Net Assets	\$9,759,779

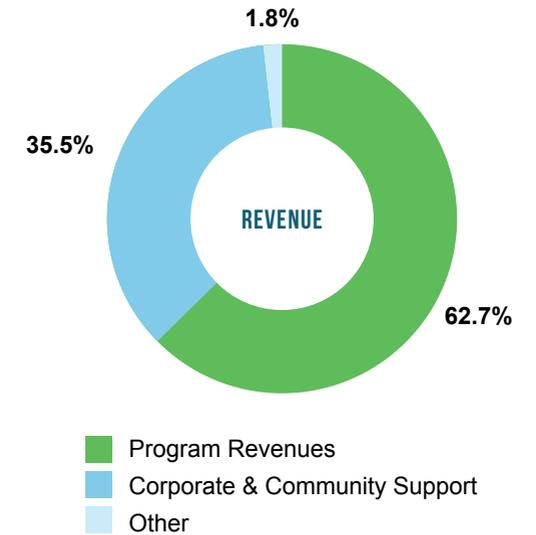
Total Liabilities & Net Assets \$11,310,526



STATEMENT OF INCOME

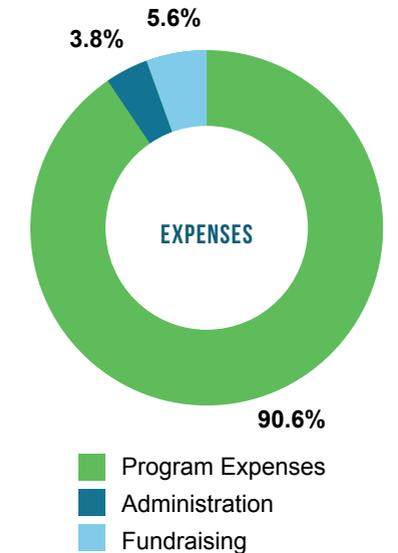
REVENUE

Program Revenue, Support & Gains	
Government Agencies	\$5,387,760
Insurance & Service Fees	\$1,610,010
Corporate & Community Support	
Contributions	\$2,878,364
Special Events	\$758,098
Other Contracts/Grants	\$291,682
In-Kind Contributions	\$42,449
Other	
Other Income	\$202,226
Total Revenue	\$11,170,589

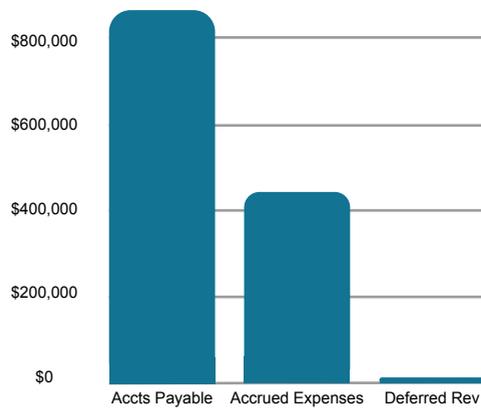


EXPENSES

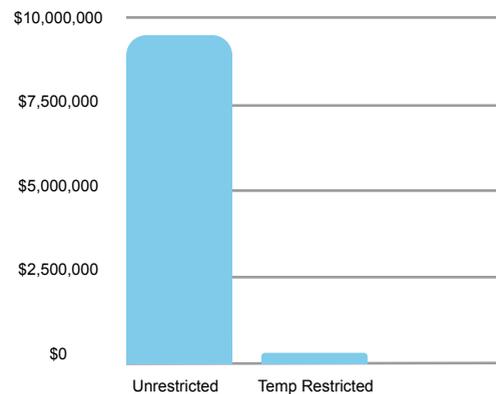
Program Services	
Home Care	\$3,393,829
Child Services & Therapy	\$6,593,634
Adult Services	\$1,072,508
Supporting Activities	
Administration	\$469,152
Fundraising	\$681,684
Total Expenses	\$12,210,807



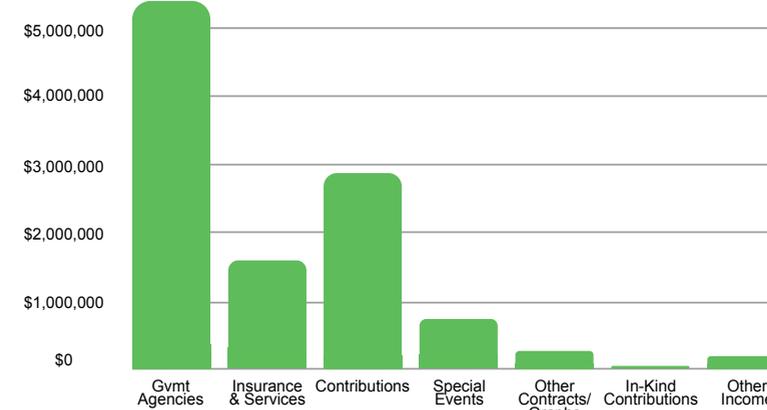
LIABILITIES



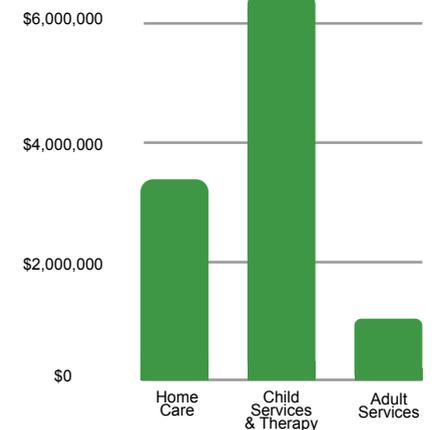
LIABILITIES & NET ASSETS

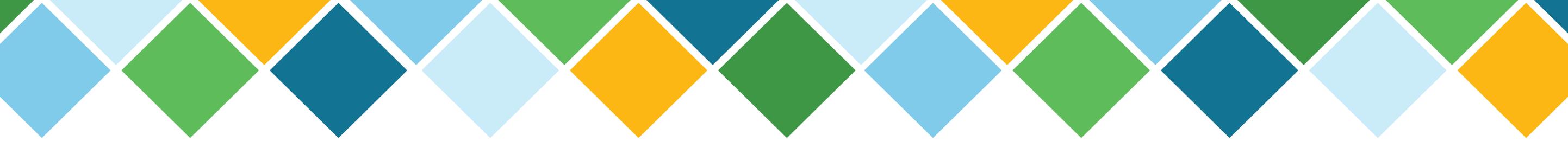


REVENUE



EXPENSES





THANK YOU FOR HELPING US MAKE A DIFFERENCE

IN 2019 CIRCLE K CUSTOMERS RAISED \$2,761,231.72



Donate your spare change to UCP at any Circle K counter in Arizona and make a change in the life of someone with a disability.



BECAUSE OF YOUR HELP, SOMEONE:





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Phoenix, AZ 85027

UCP Downtown
1007 North 7th St.
Phoenix, AZ 85006

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